



Appointment Reminder System

As a service to our patients, we have implemented a telephone appointment reminder system, HouseCalls™, to provide you with the courtesy of a timely, efficient reminder of your next scheduled appointment.

HouseCalls™ will call you two days prior to your appointment to give you the day, date and time of your appointment. You will also be able to either confirm or cancel your appointment by using your telephone keypad and pressing the following keys anytime during the message:

- Press the 1 key to repeat the message.
- Press the 2 key to confirm your appointment.
- Press the 3 key to cancel or reschedule your appointment.

If you are unavailable when the call is made and have voice mail or an answering machine, the system will leave you a brief message.